



DEPARTMENT OF LABOR AND EMPLOYMENT  
Region IV-A  
**PHYSICAL REPORT OF OPERATIONS**  
As of 4th Quarter 2013

MFO /Performance Indicator Description	PERFORMANCE MEASURES	TARGET	ACCOMPLISHMENT	VARIANCE	REMARKS
<b>I. Operations</b>					
<b>MFO 1: Employment Facilitation and Manpower Development</b>					
<b>1. Job Search Assistance</b>					
1.1 Job Search Assistance Through Public employment Service Offices (PESOs)					
1.1.1 Job vacancies solicited/reported	No. of job vacancies solicited/reported	698,187	1,259,366	561,179	
1.1.2 Job applicants registered	No. of job applicants registered	314,413	371,049	56,636	
1.1.3 Job applicants referred for:	No. of job applicants referred	<b>263,635</b>	<b>275,274</b>	<b>11,639</b>	
1.1.3.1 Job placement		252,722	264,517	11,795	
1.1.3.2 Training/employability enhancement		10,913	10,757	(156)	
1.2 Workers placed for local employment					
1.2.1 Public Employment Service Offices (PESO)	No. of job applicants placed	<b>235,740</b>	<b>309,209</b>	<b>73,469</b>	
1.2.2 Private Recruitment and Placement Agency (PRPA)		173,240	196,100	22,860	
1.2.3. Job Contractors/sub-contractors		2,500	3,109	609	
1.3 Youth provided with bridging employment assistance					
1.3.1. Special Program for Employment of Students	No. of students placed	9,122	9,137	15	
1.3.2 Amount granted			27,323,970.29		
1.4 Job Fairs conducted		340	277	(63)	
1.4.1 Job applicants registered	No. of job applicants registered	88,000	123,395	35,395	
1.5.2 Hired-on-the-spot (HOTS)	No. of job applicants HOTS	15,952	28,175	12,223	
<b>2. Labor market Information (LMI)</b>					
2.1 Jobseekers/employers provided access to Labor market Information (LMI)					
2.1.1 Individuals reached	No. of individuals reached	217,575	567,431	349,856	
2.1.2 Institutions reached	No. of institutions reached	787	2,218	1,431	
2.2. Implementation of Enhanced PJN System (with SRS DOLE Data Warehouse Sub-System)					
2.2.1 Establishments registered	No. of establishments registered	1,975	1,212	(763)	
2.2.2 Establishments posting vacancies	No. of establishments posting vacancies	200	411	211	
2.2.3 Jobseekers registered	No. of jobseekers registered		50,919		
2.2.4 Vacancies posted	No. of vacancies posted	69,500	61,562	(7,938)	
2.2.5 Registered October graduates of tertiary education and training centers	No. of graduates registered	5,150	6,250	1,100	
<b>3. Career Guidance and Employment Coaching</b>					
3.1 Career Guidance advocacies conducted					
3.1.2 Students/parents covered	No. of students/parents covered	150	359	209	
3.2 Employment coaching conducted					
3.2.2 Job applicants coached	No. of job applicants coached	117,376	151,462	34,086	
<b>4. Capability Building Program for Partners on Employment Facilitation</b>					
4.1. Trainings/Orientations conducted for PESOs					
4.1.1. PESO covered		5	14	9	
4.1.2. Participants	No. of participants	35	206	171	
4.2. Training/orientations for Career Guidance Counselors/Coachers (CGC) network					
4.2.1. CGC Networks covered		35	254	219	
4.2.2. Members covered	No. of participants	7	4	(3)	
4.2.1. CGC Networks covered		33	87	54	
4.2.2. Members covered	No. of participants	33	177	144	
4.3 . Trainings conducted for PRPAs/Job/Service-contractors/Sub-contractors					
4.3.1. PRPAs covered		6	45	39	
4.3.1.1. Participants	No. of Participants	3	7	4	
4.3.2. Job/Service-contractors/Sub-contractors covered		45	17	(28)	
4.3.2.1. Participants	No. of participants	110	147	37	
4.3.2.1. Participants	No. of participants	130	385	255	

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5. Skills Registry System (4th Wave)	No. of LGUs implemented SRS	30	31	1	
6. PESO institutionalization	No. of PESOs institutionalized	5	8	3	
6.1 Advocacies conducted		30	31	1	
<b>MFO 2: Employment Relations, Standards Enforcement Protection Services</b>					
A. Dispute Prevention and Settlement Program for Workers in Local Employment					
1. Mediation-Arbitration Cases	Disposition Rate	90.00%	83.33%		
1.1 Cases Handled			42		
1.2 Cases Disposed			35		
2. Single Entry Approach (SENA) Cases (Disposition Rate)					
2.1 Carried over Requests for Assistance (RFAs)			47		
2.2 Newly filed RFAs			2,079		
2.3 Settled RFAs			1,542		
2.3.1 Settlement Rate		70.00%	72.53%		
2.4 Total disposed Cases			2,064		
3.4.1 Disposition Rate			97%		
2.5 Monetary Benefits (Php)			25,820,473.16		
2.6 Workers Covered			2,787		
3. Labor Standards Cases	Disposition Rate	98.00%	80.84%		
3.1 Cases handled			2,046		
3.2 Cases disposed			1,654		
3.3 Amount of Restitution (Php)			82,226,994.49		
3.4 Workers benefitted			28,604		
4. Speedy and Efficient Disposition of Cases (SpeED6)	Disposition Rate	100.00%	100.00%		
4.1 Total Cases Enrolled		105	105		
4.2 Cases Disposed		105	105		
4.3 Amount of Restitution (Php)			4,152,757.75		
4.4 Workers Benefitted			576		
B. Workers Organization Program					
1. Newly registered Workers organization/ associations	No. of Unions newly registered				
1.1 Unions		demand-driven	29		
1.1.1 Membership		open	3,128		
1.2 Workers associations operating in the region	No. of Workers associations operating in the region		223		
1.2.1 Membership		open	14,628		
2. Registration of Collective Bargaining Agreements (CBAs)/Renewal		demand-driven	50		
2.1.1 Workers covered		open	4063		
3. Trainings and Scholarship Grants					
3.1 WODP Training Grants	No. of training grants funded	5	7	2	
3.1.1. Unions benefitted	No. of unions benefitted	31	67	36	
3.1.2 Union members benefitted	No. of union members benefitted	610	322	(288)	
3.1.2 Amount Released (Php)		500,000	372,900	(127,100)	
3.2 Scholarship Grant (ISDR)					
3.2.1 Scholar Benefitted	No. of scholar Benefitted	1	1	-	
C. Tripartism Program					
1. Tripartite Industrial Peace Council (TIPC)					
1.1 Strengthened TIPCs (existing as of)		6	7	1	
2. Industry Peace Council (TIPC)					
2.1 New ITCs established					
2.1.1 Non-Agricultural Sector			0		
2.2 Strengthened ITCs (existing as of)		4	4	-	
2.2.1 Non-Agricultural Sector		4	4	-	
D. Continuing Labor and Employment Education Program (CLEEP)					
1. Labor Relations, Human Relations and Productivity (LHP)	1.1 Seminars conducted	94	94	-	
	1.2 Companies covered	520	157	(363)	
	1.3 Number of Participants	3,500	3,544	44	

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2. Continuing Labor Education Seminar (CLES)	2.1 Seminars conducted	155	256	101	
	2.2 Companies covered	195	1,332	1,137	
	2.3 Number of Participants	3,410	7,616	4,206	
3. Labor Education for Graduating Students (LEGS)	3.1 Seminars conducted	92	75	(17)	
	3.2 Schools/Institutions covered	72	75	3	
	3.3 Number of Participants	11,900	20,556	8,656	
E. Employment Regulations Program	Compliance with the prescribed process cycle time				
1. Private Recruitment and Placement Agencies (PRPAs)	> One (1) working day upon receipt of payment of authority fees		Processed 100% of applications for permits, licenses, certificates,		
1.1 Received/Processed			12		
1.2 Approved/Issued	PRPA license issued		12		
2. Job/Service Contractors/Sub-Contractors	> One (1) working day upon filing of application and payment of fees and bond		clearances within the prescribed process cycle time based on the Citizen's Charter/issued guidelines		
2.1 Received/Processed			339		
2.2 Approved/Issued	Certificates issued		297		
3. Alien Employment Permit (AEP)	> Three (3) working days upon receipt of complete documents or within 24 hours after publication and payment of permit fees.				
3.1 Filed/Processed			4,028		
3.2 Approved/Issued	Alien Employment Permits		3,987		
3.3 Denied			6		
4. Working Child Permit	> Eight (8) Working Hours from receipt of payment				
4.1 Received/Processed			2		
4.2 Approved/Issued	Working child Permit issued		2		
F. Labor Standards Enforcement Program (LSEF)					
1. Self-Assessment Approach					
1.1 Unionized establishments with registered CBAs covered	No. of establishments covered	173	133	(40)	
1.1.1 Total employment covered			54,775		
1.1.2 Compliance Rate			93.23%		
2. Inspection Approach	No. of establishments inspected	2,142	2,596	454	
2.1 Routine Inspection/SA			2,555		
2.1.1 Establishments with violation		variable	2,129		
2.1.2 Establishments with violation corrected at plant level		variable	244		
2.1.3 Compliance Rate			26.22%		
2.2 Complaint Inspection		variable	41		
2.2.1 Establishments with violation		variable	33		
2.2.2 Establishments with violation corrected at plant level		variable	2		
2.2.3 Compliance Rate			24.39%		
2.3 Amount of Restitutions (PhP)		variable	1,155,103.68		
2.4 Workers benefitted		variable	21,911		
3. Training and Advisory Visits (TAVs) Approach					
3.1. Total establishments invited to Orientation/Kapatiran Courses			381		
3.2. Total Orientation/Kapatiran Courses conducted	No. of Orientation/Kapatiran Courses conducted	10	11	1	
3.3. Total participating establishments	No. of participating establishments	230	274	44	
3.3.1 Total employment in participating establishments			2,608		
3.4 Total establishments submitting action plan	No. of establishments submitting action plan	115	170	55	
3.5 Total establishments with violations		variable	56		
3.6 Total establishments subjected to follow-up visits			34		
3.7 Total establishments with violations corrected during the follow up visits		variable			
3.7.1 Amount of Restitutions (PhP)		variable			
3.7.2 Workers benefitted		variable			
3.8 Compliance Rate			79.56%		

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4. Construction Safety and Health Program (CSHP)					
1. Application received/processed	No. of applications received/processed	100% of qualified applicants	394		
2. Application approved	No. of applications approved		394		
3. Construction sites with trained safety officer	No. of construction sites with trained safety officer	50	7	(43)	
5. OSH Accreditation Program					
1. Application received/processed	No. of applications received/processed	100% of qualified applicants	117		
1.1 New			80		
1.2 Renewal			37		
2. Application approved	No. of applications approved		110		
2.1 New			76		
2.2 Renewal			34		
6. Work Accident/ Injury Reporting System					
6.1 Work Accidents/Injury Reporting					
6.1.1. Work accidents/injuries reported by establishments (WAIR)		100% of incidents reported	121		
6.1.1.1. Injuries			111		
6.1.1.2. Fatalities			10		
6.2. Establishments submitting OSH report (AEDR)			606		
6.2.1. Establishments submitting AEDR with no lost time accidents			463		
6.3. Work-ALERT cases reported					
6.3.1. Work-ALERT cases investigated			6		
6.3.1.1. Construction		variable	5		
6.3.1.1.1 Injuries			12		
6.3.1.1.2. Fatalities			10		
6.3.1.2. Manufacturing					
6.3.1.2.1 Injuries					
6.3.1.2.2. Fatalities					
6.3.1.3. Shipbuilding			1		
6.3.1.3.1 Injuries			-		
6.3.1.3.2. Fatalities			2		
6.3.1.4. Other not specified			1		
6.3.1.4.1 Injuries			-		
6.3.1.4.2. Fatalities			4		
<b>MFO 3: Employment Enhancement, Empowerment and Welfare Services</b>					
A. Capacity building Program for Livelihood (DOLE Integrated Livelihood Program)	Number of jobs generated	5,179	7,283	2,104	
	Amount of assistance (Php)	19,033,000	21,030,269	1,997,269	
1. Community Enterprise Development (CED)					
1.1 Number of CED funded	Number of CED funded		11		
1.2. Number of beneficiaries	Number of beneficiaries provided assistance	1,972	1,195	(777)	
1.3. Amount of assistance(PhP)		1,734,175	1,312,775.00	(421,400)	
2. Informal Sector workers provided with assistance/services to enhance their self-employment undertakings					
2.1. Number of Beneficiaries	Number of ben. provided assistance	1,930	5,276	3,346	
2.1. Amount of resource assistance (Php)		7,213,192	16,070,836.33	8,857,644	
B. Capacity building Program for Livelihood Formation					
1. Disadvantaged workers provided with assistance/services to engage in livelihood undertakings					
1.1. Number of Beneficiaries	Number of ben. provided assistance	1,077	736	(341)	
1.2 Amount of resource assistance (Php)		4,121,000	3,396,157.57	(724,842)	
C. Capacity building Program for Formation / Enhancement of Income-Augmenting Livelihood					
1. Wage workers provided with assistance/services to engage in income-augmenting collective enterprises					
1.1 Trainings conducted					
1.1.1 Number of participants					
1.2 Number of workers provided livelihood assistance/services	Number of ben. provided assistance	200	76	(124)	
1.3 Amount of resource assistance (Php)		5,634,633	250,500	(5,384,133)	

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D. Capacity Building Program for livelihood -Bottom-Up-Budgeting	<b>Number of Beneficiaries</b>	<b>680</b>	<b>1,515</b>	<b>835</b>	
	<b>Amount of Assistance (Php)</b>	<b>7,200,000</b>	<b>7,200,000</b>	<b>0</b>	
1. Provided livelihood/skills training assistance (provision of materials/equipments)					
1.1. Number of Beneficiaries			1,093		
1.2 Amount of resource assistance (Php)			4,250,220		
2. Provided emergency employment assistance					
2.1. Number of Beneficiaries			422		
2.2 Amount of resource assistance (Php)			2,949,780		
E. Social Protection Program for Workers in the Informal Economy (WIE)					
1. Workers in the Informal Economy (WIE) facilitated enrollment to government's various social security/protection schemes	No. of WIS facilitated enrollment	180	325	145	
F. Family Welfare Program (FWP)					
1. Establishments reached/serviced	Number of establishments reached		292		
1.1 With Family Welfare Committees (FWC)			68		
1.2 Without FWC			224		
2. DOLE-initiated Family Welfare Program related services/ activities					
1.1 Establishments serviced with 200 or more workers	No. of establishments serviced No. of workers provided services	256	272 98,529	16	
1.2 Establishments serviced with less than 200 workers	No. of establishments serviced No. of workers provided services		98 5,603		
G. DOLE Adjustment Measures Program (DOLE AMP) for workers affected by economic crisis and natural and man-made calamities					
1. Workers affected by economic crisis and natural/man-made calamities assisted (thru livelihood and emergency employment) under TUPAD	No. of workers provided emergency employment/ assistance	100% of workers affected by economic crisis or calamities	1,248		
1.1 Amount of resource assistance (Php)			1,995,540.00		
H. Reintegration Program for OFWs/ Returning OFWs and their Families					
1. OFWs/returning OFWs and their families provided with reintegration services.					
NRCO	No. of OFWs facilitated livelihood assistance thru NRCO		374		
1.2 Amount released (Php)			3,740,000.00		
I. Child Labor Elimination and Prevention Program					
1. Children prevented from engaging in child labor through:	No. of children prevented from engaging in child labor thru:	100% of CL cases acted upon			
1.1. Livelihood assistance to parents of children-at-risk of becoming child laborers	1.1. Livelihood assistance		109		
1.2. Educational assistance	1.2. Educational assistance		166		
J. Anti-Illegal Recruitment/Trafficking in Person (AIR-TIP) Campaign Program					
1. AIR-TIP campaign activities conducted	1. AIR-TIP campaign activities conducted		171		
Participants	1.1 Participants		34,327		
2. AIR-TIP Information, education and communication (IEC) materials disseminated	2. AIR-TIP Information, education and communication (IEC) materials disseminated		10,523		
Clients reached	2.1 Clients reached		13,772		
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